



Summer Day Camps Policies

Welcome to the Vancouver Maritime Museum STEAM Summer Camps! We are excited you chose VMM for your child(ren's) fun and educational STEAM Day-Camp adventures. We hope every camper goes home with a smile and stories to share of their day playing games, learning about our local lands and waters, and making a friend or two.

Please review our VMM Summer Camp policies outlined below and submit a signed copy to the VMM Camp Coordinator before your child's first day of camp. These policies are in place to ensure the safety and well-being of your child, other campers and our staff members and volunteers.

Cancellation Policy:

We understand that unforeseen circumstances can affect your summer schedule. Should you find yourself in a position where you wish to cancel your registration, please contact our Camp Coordinator at camps@vanmaritime.ca

- If a participant withdraws 1 month prior to the start date of their camp, a full refund (minus an admin fee of \$50) will be issued.
- If a participant withdraws from camp less than 1 month before the start date of their camp, a half refund will be issued (minus an admin fee of \$50).
- If a participant withdraws less than 1 week before the start date of their camp, no refund will be issued.

Cancellation Policy by VMM Policy:

If the camp cannot be run safely, VMM Summer Camps reserves the right to cancel a program up to 1 week prior to the start date of a camp, in this case, a full refund will be awarded to all participants.

Extreme Weather Policy:

In the event of an extreme weather warning issued in the City of Vancouver and Lower Mainland, VMM will monitor the warning, make necessary changes and keep guardians informed. These potential changes include cancellations of activities, providing indoor activities, low activity days, half-days of camp or camp cancellations. 1 -2 days of camp cancellations due to extreme weather will not result in any refunds. Staff will monitor the weather regularly and keep all staff informed of necessary actions, for example, indoor activities or more water breaks.

Illness Policy:

Should your camper become sick and unable to attend camp for 1 or 2 days, no refunds will be issued. Should your camper become sick for 3 or more days and unable to attend camp during the week they are registered for, a refund of 50% (minus a \$50 admin fee) can be issued should you notify the Camp Coordinator the week before the start day of camp.

Behavioural Policy:

All camp participants, staff, and volunteers are expected to treat fellow campers, and all instructors, including those from external partner organizations, with consideration and respect. We have a zero-tolerance policy on discrimination against any individual regarding one's race, colour, ancestry, place of origin, Indigenous identity, political belief, religion, family status, physical or mental abilities, sex, sexual orientation, gender identity or expression.

At VMM Camps, bullying is inexcusable and will not be tolerated. If a camper continually breaches rules of camp or acts in extreme behaviour that risks the health or safety of themselves or others, VMM administrators maintain the right to remove the participant from our program, with no refund rewarded.

If a camp participant has difficulty following our camp rules, staff and administrators will coach participants and remind them of the expectations. Staff will collaborate with or ask for suggestions from parents/caregivers if they encounter consistent behavioural issues from a camper.

Health and Safety Policy:

All VMM staff are First Aid certified and have successful criminal record checks. They adhere to the VMM health and safety policies and procedures, including health and safety reports with incidents.

Staff, however, are not trained support workers or medical professionals. They are not authorized to administer medication and are not authorized to provide children with 1-on-1 medical support.

Participants must be able to self-administer medication with staff supervision and support and go to the washroom independently. Depending on the support required, we may or may not have the resources to properly accommodate your child and still ensure a successful camp experience. As the safety of your child is our top priority, VMM reserves the right to cancel and refund the registration of any child if VMM and the Primary Contact cannot create a plan that ensures the safe participation of the child.